



## Recharge & Refresh

No Interest Loans  
National Conference

20-21 October 2022 | Melbourne



Proud  
sponsor

# Conference Program

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# Message from the CEO

Stella Avramopoulos



## Welcome to Recharge & Refresh 2022 NILs Conference!

We are so pleased to welcome you all to our No Interest Loans Conference in Melbourne. Our theme for 2022 is **Recharge & Refresh**.

After two years of delivering conferences virtually, over the next two days we hope to inspire you to 'recharge' your NILs batteries and to arm you with the necessary information you need to 'refresh' your skills and networks.

Our great thanks goes out to NAB, our proud NILs partner for over 19 years and the sponsor of this event.

Our sincere appreciation also goes out to both State and Federal governments, as well as our commercial and sector allies and community network and volunteers.

Together, we have helped millions of Australian households get access to safe and affordable credit.

That is an achievement that we should all be extremely proud of and celebrate.

At Good Shepherd, we are in a great time of innovation, ensuring we are centring our client's needs and keeping pace with the rising cost of living pressures that are impacting women, girls and families.

The NILs Conference program is jam-packed with a diverse range of speakers and panel discussions as well as state-group sessions to allow for networking.

On behalf of the Good Shepherd team, I want to wish you all a successful and productive NILs Conference.

Sincerely,  
Stella Avramopoulos

# About Good Shepherd



Good Shepherd was established over 400 years ago to provide courageous and compassionate service to women, girls and their families in vulnerable circumstances around the world.

We are the largest, longest running organisation supporting women and girls in the world today located in 73 countries.

We have consultative status on women and girls at the UN. We provide programs and services that support women, girls and families to be strong, safe well, and connected

Clients have always been at the centre of what we do. We have always been focused on responding to their emerging needs and on providing innovative, locally-tailored responses.

Our services are complemented by research, advocacy and policy to address the underlying structural causes of injustice and inequality to find a way for a better tomorrow.

We know one sector cannot disrupt the growing hardship in the community so are continuing to build cross sector coalitions.

# About No Interest Loans

No Interest Loans (NILs) is a community-based program that enables eligible people or families access to fair, safe and equitable credit to purchase essentials goods and services to the maximum value of \$2000.

Our loans come with NO fees, charges, and interest. Loan recipients only repay what they borrow. No Interest Loans can be used for household and personal expenses such as vehicle registration or insurance, medical expenses, bond or rent payments, a new fridge or washing machine, or educational expenses such as school fees or a laptop for school. Eligibility criteria apply.



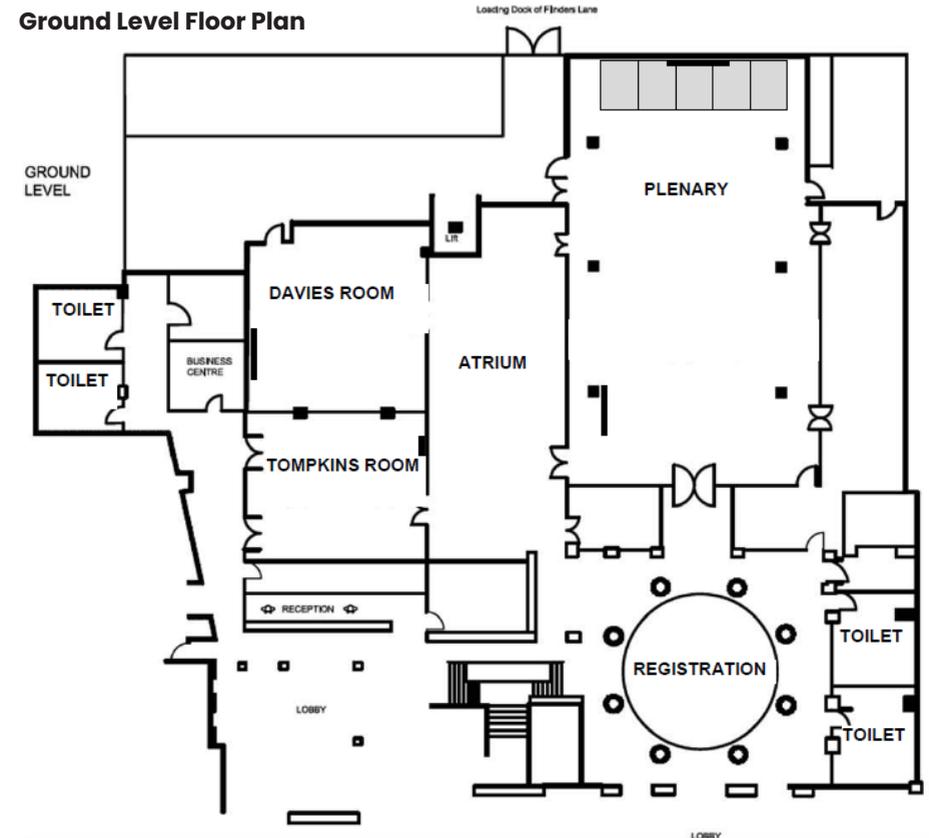
# Map of the venue



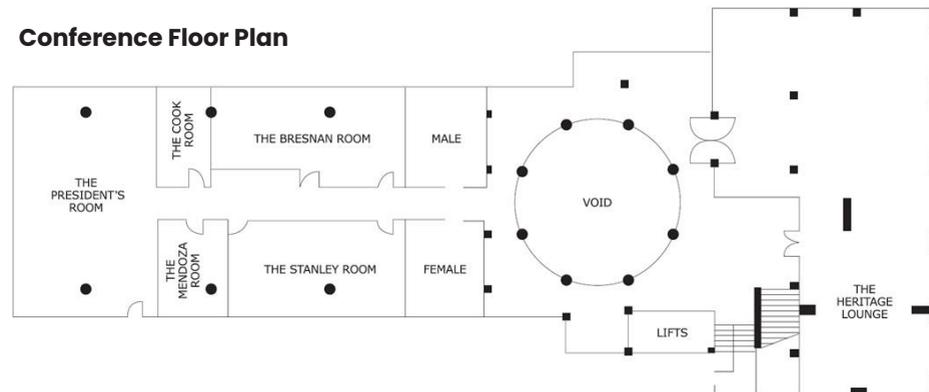
## Rendezvous Hotel, Melbourne

328 Flinders St, Melbourne VIC 3000

### Ground Level Floor Plan



### Conference Floor Plan



# NILs Conference Agenda

## DAY ONE

### THEME:

The Macro Economic landscape and the fragility of financial security

TIME	ACTIVITY & PRESENTER
From 8:30am	<b>Registrations Open / Tea / Coffee service commences</b> MC, Natalie Bochenski
	<b>Welcome to Country</b> Wurundjeri Elder, Thane Garvey-Gannaway
	<b>Welcome</b> MC, Natalie Bochenski
	<b>Official opening of the NILs Conference</b> Good Shepherd CEO, Stella Avramopoulos
	<b>Keynote 1: The Changing Nature of Financial Wellbeing</b> Senior Fellow, Melbourne University's School of Government, James Shipton
	<b>Keynote 2: Roy Morgan Research - The New Vulnerable</b> General Manager - Financial Services & Consulting, Roy Morgan Consulting, Suella Qemal
10:50am-11:15am	<b>MORNING TEA</b>
	<b>Panel discussion: Financial inclusion with the rising cost of living</b> James Shipton, Stella Avramopoulos, Suella Qemal and Executive General Manager, Retail at NAB, Krissie Jones
	<b>Reflection: Audacity in action</b> Sister Anne Dalton and Sister Noelene White
	<b>Good Shepherd presentation: NILs update, where are we and where are we going?</b> Good Shepherd Director Client Services, Dave Vicary
1:00pm-1:10pm	<b>Stretch and refresh (OPTIONAL)</b> Hatha Yoga Instructor, Tahlia Jimenez
1:00pm-2:00pm	<b>LUNCH</b>

2:00pm-3:00pm	<b>SKILLS REFRESH WORKSHOPS</b>
	<b>Workshop 1: Risky Business</b> Delving into risk, the roles each of us has and the use of iAuditor. We will also showcase the simple way to Spring clean your finPOWER loan book... Ahh Satisfying! Business Lead, Community Network Quality Assurance, Damien Lee and Quality Assurance Officer, Amanda Vater
	<b>Workshop 2: Disclosures of FDV in the NILs Interview</b> This session will briefly cover the definitions, drivers and myths surrounding family violence, support services, making respectful referrals and personal safety and self-care. Team Leader, Youth and Family Services, Narelle Trewin and Training and Development Consultant, Hannan Amin
	<b>Workshop 3: NILs for Vehicles (existing providers only)</b> A chance to reflect on the first 12 months, celebrate successes and enhance your skills for a better client experience. Project Coordinator, Chrissy Balchan and Simone O'Mally
	<b>Workshop 4: Marketing NILs</b> An overview of Good Shepherd's national and local area marketing plans and practical information on how to drive your organisation's NILs marketing and magnify our collective impact. NILs Program Marketing Manager, Kat O'Brien and Head of Marketing, Communications and Media, Carolyn Uzelac
	<b>Workshop 5: Creating culturally safe spaces and responsive services for Aboriginal and Torres Strait Islander clients</b> Sharing some specific ways that people working in a helping profession can support Aboriginal and Torres Strait Islander peoples, families and communities. QLD State Manager - NILS, Megan Butcher, Port Douglas Neighbourhood Centre, Megan Blacklow and Good Money Store Manager, Cairns, Celestte Dawson
3:00pm-3:30pm	<b>AFTERNOON TEA</b>
3:30pm-5:00pm	<b>STATE BREAK-OUT SESSIONS</b>
	<b>NSW/ACT</b> - State Manager Community Networks, Eduardo Carrasco
	<b>VIC/TAS</b> - State Manager, Luse Kinivuwai
	<b>QLD</b> - State Manager, Megan Butcher
	<b>SA/NT</b> - State Manager, Kerry Davies
	<b>NILs Stakeholder Roundtable</b> - National Manager, NILs community Networks, Dare Kavanagh
5:15pm-6:30pm	<b>Networking drinks and presentation of Network Awards</b>

# NILs Conference Agenda

## DAY TWO

### THEME:

How can we respond to client needs in challenging times

TIME	ACTIVITY & PRESENTER
9:00am	<b>Welcome</b> MC, Natalie Bochenski
	<b>Acknowledgement of Country and cultural performance</b> Cultural Artist, Educator and Storyteller, Ash Dargan
	<b>Keynote 1: Responding to the lived experience of financial exclusion in marginalised communities</b> Victorian Commissioner for LGBTIQ+ Communities, Dr Todd Fernando
	<b>Keynote 2: Empowering women to make smart money decisions</b> Host of the She's on the Money Podcast & Financial Adviser, Victoria Devine
10:30am–11:00am	<b>MORNING TEA</b>
	<b>Panel discussion: Working together to achieve financial inclusion for everyone</b> Victorian Commissioner for LGBTIQ+ Communities, Dr Todd Fernando, CEO AMES Australia, Catherine Scarth, Chief Executive Financial Counselling Australia, Fiona Guthrie, Client-Advocate, Rosie Batty
	<b>Showcase: Reflect and Recognise nominations/awards for outstanding service by NILs workers</b>
	<b>Panel discussion: Refresh your practice – your questions about the loan provider process answered</b> General Manager at Bendigo Family & Financial Services, Jenny Elvey, Microfinance Project Officer, The Salvation Army Australia Territory, Sharyn Peterson, Operations Manager, NILS Network of Tasmania Amy McLaren and Good Shepherd Credit & Loan Administration Manager, Kong Ba Le
1:00pm–2:00pm	<b>LUNCH (within State and Territory rooms)</b>

2:00pm–3:00pm	<b>SKILLS REFRESH WORKSHOPS</b>
	<b>Workshop 1: Putting NILS policy into great practice</b> The opportunity to clarify how to achieve client success. It will include discussing lingering questions and sharing hints and tips relating to the recent updates. State Manager Community Networks, Eduardo Carrasco and Victorian Good Money Manager, Sharon Briant
	<b>Workshop 2: Reinvigorating your NILs volunteer program</b> Removing the barriers to volunteering. CEO of Eastern Volunteers, Viv Cunningham-Smith
	<b>Workshop 3: Bring on the savings!</b> Savings is one of the essential components to financial wellbeing. Brotherhood of St Lawrence will share their skills and experience and provide tips and hints to facilitate your client conversations about savings. Saver Plus – Community Engagement Specialist, Lynn Jacob and Training & Development Manager, Saver Plus, Tina McElligott from the Brotherhood of St Lawrence
	<b>Workshop 4: Working Across Sectors for Financial Wellbeing</b> Working across sectors to improve financial wellbeing can be hard but has big rewards. Join us to hear from two experts about how they use cross sectoral work to create outcomes. Then work on a mini plan to build cross sector partnerships for financial wellbeing in your community. Director, Thriving Communities, VCOSS Libby Buckingham, VCOSS Advocacy and Engagement Manager, Deb Fewster, Michael Joyce, Head of FIAP in conversation with Dare Kavanagh, National Manager NILs Community Network
	<b>Workshop 5: Engaging with culturally and linguistically diverse communities</b> Have you thought about how you could do this better? Several NILs providers share the innovative ways they have reached out to serve culturally and linguistically diverse clients. Logan East Community Centre, Tenny Cloupet, DIVRS, Fiona Schollar, Multilink Community Services Inc., Dragana Pahulu, and State Manager Victoria, Luse Kinivuwai
3:00pm–3:30pm	<b>CLOSING COMMENTS</b> General Manager, Financial Inclusion and Access Gunjan Pagare
3:30pm–4:00pm	<b>Farewell refreshments</b>

# NILs client stories



## Rosetta Ianchello

NILs client through the Parks Community Network (Fairfield NILS)

Single mother of two, Rosetta Inachello took out a No Interest Loan earlier this year and said she was thrilled to discover that the scheme existed. It is helping her stay on top of her budget.



**I have been through a pretty tough time, so having a No Interest Loan where the repayments automatically come out of my account fortnightly has been very manageable because of the no interest. I'm breathing again.**

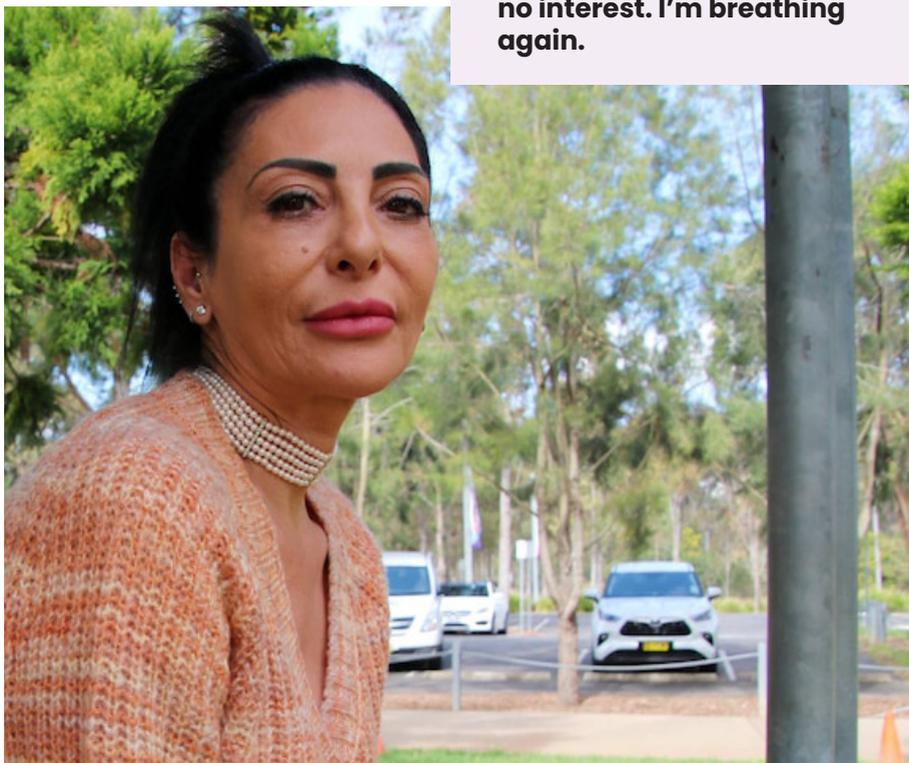


Photo credit: ABC News Online



## "I can see you now!"

**Roger\* had cataracts and required urgent surgery. He had already gone blind in one eye, and his sight in the other was rapidly deteriorating. The waitlist for surgery in the public health system is up to four years.**

Roger had stopped leaving the house as he no longer felt safe, and his mental health was suffering. Roger's wife had recently moved into residential aged care due to dementia. Roger could no longer see his wife as there was no one who could take him, and he couldn't drive himself.

Roger lives in public housing and receives a Disability Support Pension. He has no other income or assets. Roger applied for a NILs loan through a Good Money store.

Roger received a NILs loan to cover the cost of surgery in one eye, and has booked for his other eye to be treated once his first NILs loan is paid in full, at the end of the year.

After his surgery, Roger came into our Good Money store beaming. He called out with joy, "Hello Fiona, I can see you now!"



Some details or images may have changed to protect privacy

# Speakers



**Natalie Bochenski**  
**Writer and Journalist**  
**Master of Ceremonies**

Natalie Bochenski is a writer, performer and creative producer based in Brisbane, Australia.

Natalie spent ten years in radio journalism, including as the Queensland state political reporter for 4BC. She spent three years at Brisbane Times as an arts editor and reporter. From 2015–2018 Natalie worked as an arts policy adviser to Queensland Premier Anastacia Palaszczuk.

Having had a creative career in theatre and comedy alongside her journalism and political work, in mid-2018 Natalie decided to pursue the arts full-time.

Natalie is a 20 year veteran of improvisation, and a key member of ImproMafia, Queensland's best impro theatre company.



**Thane Garvey-Gannaway**  
**Wurundjeri Elder**

Thane Garvey-Gannaway has worked for 12 years at the Wurundjeri Tribe Land Corporation and has worked in many different parts of the organisation including Cultural Heritage, Land management, Conservation, Education and more.



**Stella Avramopoulos**  
**Chief Executive Officer**  
**Good Shepherd Australia New Zealand**

Stella Avramopoulos has been a CEO in the not-for-profit sector for over 14 years.

As the leader of Good Shepherd, she is committed to disrupting cycles of disadvantage that hinder the wellbeing of women, girls and families.

Stella's stewardship has imbued the organisation with a reinvigorated focus that merges its globally renowned 400-year-old legacy with a contemporary professional approach; blends the principles of governance and accountability with excellent program performance; and creates an ecosystem of robust and meaningful partnerships with government, collaborating agencies, business and the broader community sector that brings the power of connection and shared innovation to the individuals and communities she serves.

Stella is also an influential and inspirational leader in the community, education and government sectors across Australia. She has worked across different levels of government and has held advisory positions on the Office of Living Victoria's Environment and Community Taskforce, the Ministerial Advisory Group Addressing Violence Against Women and Children, the Victorian Government's Community Sector Reform Council and Australian Banking Association Customer Forum.

Stella was a member of the Victorian Council of Social Service (VCOSS) for nine years, and President for six. She currently sits on the National Centre for Social Impact Studies Advisory Board and has recently been appointed to the RMIT Law and Business School Advisory Board.

# Speakers



**James R. F. Shipton**  
**Senior Fellow, Melbourne University's School of Government**

**Keynote speaker (Day one)**

James is a Senior Fellow at Melbourne University's School of Government. Previously James was the Chair of the Australian Securities & Investments Commission (ASIC), Australia's corporate and financial regulator, from 2018 to 2021.

Prior to leading ASIC, James was the Executive Director of Harvard Law School's Program on International Financial Systems, from 2016 to 2018. Before Harvard, he was a Commission Member & Executive Director at the Securities and Futures Commission (SFC), Hong Kong's capital & financial markets regulator, between 2013 and 2016.

Prior to the SFC, James was at Goldman Sachs for nine years holding several senior positions in Hong Kong. Before Goldman he was an advisor to asset managers with EurekaHedge and ComplianceAsia in Singapore; an investment banker with Dresdner Kleinwort Wasserstein in Hong Kong & London; and a corporate lawyer with Linklaters in Hong Kong and Bangkok and Ashurst in Melbourne.

James completed a BA in Asian studies at Melbourne University and a LLB (Hons) at Monash University and undertook further legal studies at Hong Kong University. He was a Fellow at Harvard Law School and is a qualified solicitor in Hong Kong, England and Victoria (Australia).



**Suela Qemal**  
**General Manager - Financial Services and Consulting, Roy Morgan Consulting**

**Keynote speaker (Day one)**

Suela leads the Financial Services Vertical at Roy Morgan covering Banking, Wealth, and Insurance. Her key focus is helping Finance clients develop customer insights from Roy Morgan portfolio of consumer and business research programs and solutions into actionable key business outcomes and initiatives.

With more than two decades of experience in research, strategy and thought leadership, working for Roy Morgan, Nielsen and TNS, Suela has managed the research requirements across a variety of strategic clients in Australia and globally in the areas of Customer Experience, Market and Competitor Intelligence, Loyalty Measurement & Drivers, Market Dynamics and Opportunities, Segmentation, Brand Measurements and New Product Development.

During her time at Roy Morgan, Suela has been responsible for many of Australia's world-class research and consulting programs.



**Krissie Jones**  
**Executive General Manager, Retail at NAB**

**Panelist (Day one)**

Krissie has spent a significant part of her career leading major transformation programs in financial services. She is a passionate, strategic and customer-focused banking professional with experience across the retail, small business and wealth segments. Her career to date has spanned broad functional areas, including product development and management, marketing, project management, operations leadership and frontline sales leadership.

Krissie's strengths are in change leadership and leading large teams to create meaningful impact for the business, customers and people. She is at her best when taking challenges and leading teams through difficult situations or transitions.

# Speakers



## **Sister Noelene White**

Noelene joined the Good Shepherd sisters in 1969. She has worked with adolescents, outreach services to women and young people in St Kilda and Kings Cross, chaplain to the Medically Supervised Injecting Centre in Kings Cross and has been a member of the Good Shepherd leadership team and various boards. Noelene was chair of the committee for the development of Good Shepherd partnership/co-responsibility for mission across the Asia Pacific Region.



## **Sister Anne Dalton**

Anne joined the Good Shepherd sisters in 1963, and has worked with girls and women in many settings, over many years.

Anne has been a facilitator with a number of groups in planning and development, and has been a member of many boards and leadership teams. Anne is currently a member of the Good Shepherd leadership team.



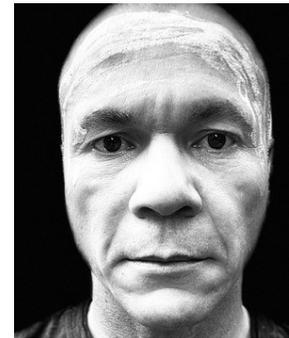
## **Dr Dave Vicary Client Services Director Good Shepherd Australia New Zealand**

Dr Dave Vicary is an experienced leader in the human services, not-for-profit, government, and tertiary sectors.

Dave was appointed the Director, Client Services in December 2021 and is responsible for leading the organisation's client service development, transformation and delivery.

Prior to Good Shepherd as the Divisional Manager, Family and Community Services at Baptcare in Victoria and Tasmania, he had operational responsibility for the family and children's programs and services, mental health and wellbeing operations and research and evaluation.

Dave is passionate about creating mutually beneficial strategic partnerships and delivering programs and services that are evidence-based, client-centred and sustainable.



## **Ash Dargan Cultural Artist, Educator and Storyteller Acknowledgement of Country and cultural performance (Day two)**

Ash Dargan is a proud Larrakia man from Darwin, Northern Territory. He has held State and Territory Coordinator roles for Federal initiatives in Education, Justice, Mental Health and Social and Emotional Wellbeing.

He is passionate about leading any change process that sees better and fairer outcomes for Aboriginal and Torres Strait Islander peoples.

As a critically reflective thinker, he bridges the cultural divide allowing ideas to flow into actions that make sense for services and consumers. He has excellent communication skills honed from years on the international stage as a cultural ambassador and celebrated cultural artist. He excels in blank canvas projects and engagement.



## **Dr Todd Fernando Victorian Commissioner for LGBTIQ+ Communities Keynote speaker (Day two)**

Dr Todd Fernando is a descendant of the Kalarie peoples of the Wiradjuri nation and identifies as queer with pronouns he/him.

Todd is the Victorian Commissioner for LGBTIQ+ Communities – the second person to fill this ground-breaking position. In this role, Todd provides high-level strategic advice to the Victorian Government on the development and implementation of policies, services, and programs to meet the needs of LGBTIQ+ communities.

Todd completed his PhD in Medical Anthropology with the University of Melbourne and is a leading expert in reforming social policy and cultural safety frameworks in public and private sectors across Australia.

Todd is recognised as a strategic thought leader, with a commitment to improving outcomes and opportunities for all Australians.

# Speakers



**Victoria Devine**  
**Host of the She's on the Money Podcast & Financial Adviser**  
**Panelist (Day two)**

Victoria Devine is a multi-award-winning financial adviser and best-selling author, helping thousands of people change their relationship with money. She is a young, influential, and driven entrepreneur who pushes the boundaries in not just the finance industry but in a number of charities and non-profit organisations.

Honest, relatable, non-judgemental, and motivating, Victoria is a financial adviser who knows what millennial life is really like and where we can get stuck with money stuff.

Founder and host of She's on the Money, a chart-topping personal finance podcast for millennial women, Victoria is passionate about empowering women to make smart money decisions. After one season in production, She's on the Money has quickly become a progressive online community of more than 200,000 women, a podcast with more than 5 million downloads and a financial education platform empowering women with the tools and confidence they need to change their financial situations.

Victoria is the Director and Co-Founder of Zella, a thriving financial advice, accounting, and finance broking practice in Melbourne, Australia.

With an impressive pedigree and a down to earth approach to money matters, Victoria has been a guest speaker at events and featured in publications such as; Vogue, 9 to Thrive, ABC News, Finder.com, RMIT Future of Financial Planning, AFA Panel, Mamamia, Elle Magazine, Yahoo Finance and many more. She was recently added to the national "Be That Girl" campaign for women's clothing company Sportsgirl.



**Fiona Guthrie**  
**Chief Executive Financial Counselling Australia**  
**Panelist (Day two)**

Fiona Guthrie is the CEO of Financial Counselling Australia, the peak body for financial counsellors in Australia.

Fiona has been involved with the consumer movement for nearly 30 years, including a number of years on the executive of the Consumers' Federation of Australia.

She is currently FCA's representative on the ACCC's Consumer Consultative Committee and is a member of the boards of Way Forward, Choice and the Queensland Competition Authority.

In 2017, she was a recipient of an Order of Australia for significant service to the community through social welfare and financial counselling roles.



**Catherine Scarth**  
**Chief Executive Officer**  
**AMES Australia**  
**Panelist (Day two)**

Catherine Scarth's career has focused on the design and implementation of innovative social programs and enterprises in Australia and the United Kingdom.

She has achieved this through the creation of partnerships with government, employers and the community sector to deliver programs designed to increase the economic and social participation for newly arrived migrants and refugees.

Ms Scarth is the Chief Executive Officer of AMES Australia, an organisation working with partners to provide a wide range of interconnected services in settlement, education, vocational training and employment in Victoria, South Australia, New South Wales, Tasmania and the Northern Territory.

Ms Scarth is a Board Member of The Social Policy Group and Thrive Refugee Enterprises.

# Speakers



**Rosie Batty**  
**Client Advocate**  
**Panelist (Day two)**

Rosie Batty AO knows pain no woman should have to suffer. Her son was killed by his father in a violent incident in February 2014, a horrendous event that shocked not only the nation, but the world. Greg Anderson murdered his 11-year-old son Luke and was then shot by police at the Tyabb cricket oval. Rosie had suffered years of family violence and had intervention and custody orders in place, in an effort to protect herself and her son.

Rosie became an outspoken and dynamic crusader against domestic violence, which led her to be named Australian of the Year in January 2015. Since then, Rosie has made the most of her position of influence, campaigning and advocating for necessary systemic and attitudinal change, to address the family violence epidemic.

Before her shift to focus to less public-facing advocacy work, Rosie ran the Never Alone campaign through the Luke Batty Foundation. Never Alone led the push for a national change in conversation around family violence to put victims at the centre of all decisions. The campaign also helped deliver several key policy changes around family law issues and respectful relationships education.

Rosie was also Chair of the Victim Survivors' Advisory Council for the Victorian Government, which was in response to the country's first Royal Commission into Family Violence.

Fortune Magazine named Rosie as one of its top 50 world's greatest leaders and Rosie was voted the most influential person in the Not-for-Profit sector on Pro Bono Australia's Impact 25 list in both 2015 and 2016. She has also been inducted into the Victorian Honour Roll of Women.

Rosie received an Honorary Doctorate from the University of the Sunshine Coast for her contribution to raising national awareness and action concerning Family Violence and in 2019 received an Order of Australia in the Queen's Birthday Honour's List.

She is proudly a Patron for the Australian Childhood Foundation and Doncare Community Services, and is also a Board Director for The Royal Women's Hospital.

# Optional session



**Tahlia Jimenez**  
**Hatha Yoga Instructor**  
**Stretch and Refresh session (Day one)**

Tahlia is a Hatha Yoga Instructor and has been teaching for three years. They completed their 300HR Diploma of Yoga Teaching at Bhava Yoga and Dance in Warrandyte. Their classes focus on three core parts, the breath, movement and meditation. Throughout their practice they have created a welcoming space for all people to enjoy yoga, regardless of age or ability. They have taught at Watermarc, Phoenix Health and Wellness, and they currently teach at Park Orchards Community House.

# Getting around in Melbourne



For those of you not familiar with Melbourne, we have put together a little guide including some of the major train stations, parking at Rendezvous Hotel and emergency services. We have also included some of the restaurants nearby in order of price as well as some Melbourne institutions. On the following page, you will find some information for a self-guided walk to take in some key Melbourne landmarks. You may like to take a stroll and visit these while you are in the city.

## TRANSPORT:

Melbourne Tullamarine Airport

**25 minute drive**

Flinders Street Station **3 minute walk**

Southern Cross Station **12 minute walk**

## PARKING:

\$25 Rendezvous Hotel discounted parking available directly next to the hotel

## EMERGENCY SERVICES:

### Police Booth

266 Flinders Street, Melbourne  
(03) 9637 1100

### FRV Fire Station

60 Batman St, West Melbourne  
(03) 9662 2311

### St Vincents Hospital

41 Victoria Parade, Fitzroy  
(03) 9231 2211



# Restaurants



## Flora Indian Restaurant

**\$**

0.1 km from Rendezvous Hotel Melbourne  
**Indian**  
238A Flinders St, Melbourne,  
Victoria 3000 Australia  
+61 3 9663 1212

## Sal's Authentic New York Pizza

**\$**

0.1 km from Rendezvous Hotel Melbourne  
**American, Pizza, Italian**  
289 Flinders Lane, Melbourne VIC 3000  
(03) 9663 SALS

## The Mill House

**\$\$**

0.2 km from Rendezvous Hotel Melbourne  
**Pub, Bar, Australian**  
277-279 Flinders Lane, Melbourne,  
Victoria 3000 Australia  
+61 3 9662 4002

## Chin Chin

**\$\$-\$\$\$**

0.2 km from Rendezvous Hotel Melbourne  
**Asian, Thai**  
125 Flinders Lane, Melbourne,  
Victoria 3000 Australia  
+61 3 8663 2000  
**Bookings essential**

## Yum Yum Dumplings

**\$**

0.1 km from Rendezvous Hotel Melbourne  
**Asian, Chinese**  
306 Flinders Lane, Melbourne,  
Victoria 3000 Australia  
+61 430 432 729

## Soho Restaurant and Bar

**\$\$**

0.5 km from Rendezvous Hotel Melbourne  
**Italian, Bar, Australian**  
4 Riverside Quay, Melbourne,  
Victoria 3006 Australia  
+61 3 9682 4299

## Meatball and Wine Bar

**\$\$**

0.4 km from Rendezvous Hotel Melbourne  
**Pub, Bar, Australian**  
135 Flinders Lane, Melbourne,  
Victoria 3000 Australia  
+61 3 9654 7545

## Mabu Mabu

**\$\$\$**

0.2 km from Rendezvous Hotel Melbourne  
**Indigenous**  
Federation Square, Melbourne,  
Victoria 3000 Australia  
**Bookings essential**  
[bookings@mabumabu.com.au](mailto:bookings@mabumabu.com.au)

## Melbourne institutions!

## MoVida Next Door

**\$\$\$**

0.1 km from Rendezvous Hotel Melbourne  
**Mediterranean, Spanish**  
164 Flinders St, Melbourne,  
Victoria 3000 Australia  
+61 3 9663 3038  
**Bookings essential**

## Maha

**\$\$\$**

0.1 km from Rendezvous Hotel Melbourne  
**Mediterranean, Turkish, Middle Eastern**  
21 Bond St, Melbourne,  
Victoria 3000 Australia  
+61 3 9629 5900  
**Bookings essential**

# Aboriginal Melbourne

Things to see and do to learn about the Aboriginal heritage and culture of Melbourne.

[melbourne.vic.gov.au/aboriginalmelbourne](http://melbourne.vic.gov.au/aboriginalmelbourne)



**1 Sir Douglas and Lady Gladys Nicholls Memorial Parliament Gardens**

Sir Douglas and Lady Gladys Nicholls were instrumental in the 1967 referendum campaign. They pressed their case for Aboriginal reconciliation well before reconciliation became the popular view. From their humble beginnings of the Gore Street Church in Fitzroy to Government House in Adelaide, their legacy still lives on today. Artists: Louis Laumen, bronze sculpture, and Aboriginal artist Ngarra Murray, ground etching design.

**2 Paving inlay Parliament House, Spring Street**

This red granite and brass paving inlay uses a painting entitled *Ceremony* created c. 1880 by Wurundjeri Ngurungaeta (headman) William Barak to reference the past of this site as a traditional ceremonial ground and a meeting place for the people of the Kulin Nation.

Aboriginal artists: Ray Thomas and Megan Evans.

**3 Scarred trees Various locations**

Scarred trees are trees that have had bark removed to create canoes, containers, shelters and shields by Aboriginal people. The tree continues to grow around the 'scar' creating a unique appearance. Scarred trees can be found at the Royal Melbourne Zoo, Fitzroy Gardens and Yarra Park.

**4 Aboriginal flag Melbourne Town Hall, Collins Street**

On Sunday 27 May 2012, as part of National Reconciliation Week, the Aboriginal flag was permanently raised on Town Hall acknowledging Aboriginal people as the Traditional Custodians of the land on which the City of Melbourne is located. The Aboriginal flag, created by Harold Thomas, is an official Flag of Australia under the Flags Act 1953. The colours of the flag represent the Aboriginal people of Australia: the

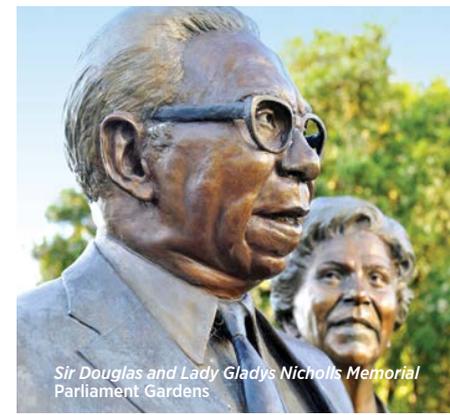
red ochre colour of earth and a spiritual relation to the land and the sun, the giver of life and protector.

**5 Birrarung Marr Yarra River, Federation Square**

Birrarung Marr's name comes from the language of the Wurundjeri and Boon Wurrung people who inhabited this area. 'Birrarung' means 'river of mist' while 'Marr' refers to the side of the river.

This popular park sits on the north bank of the Yarra River next to Federation Square. The park includes some striking Aboriginal art.

*Birrarung Wilam (Common Ground)*, river camp installation, interprets stories from local Aboriginal communities, using a winding, textured pathway to acknowledge the eel, a traditional food source for groups camped by the river. Large rocks incised with animal drawings enclose a performance space and, closer to the river, a semi-circle of metal shields



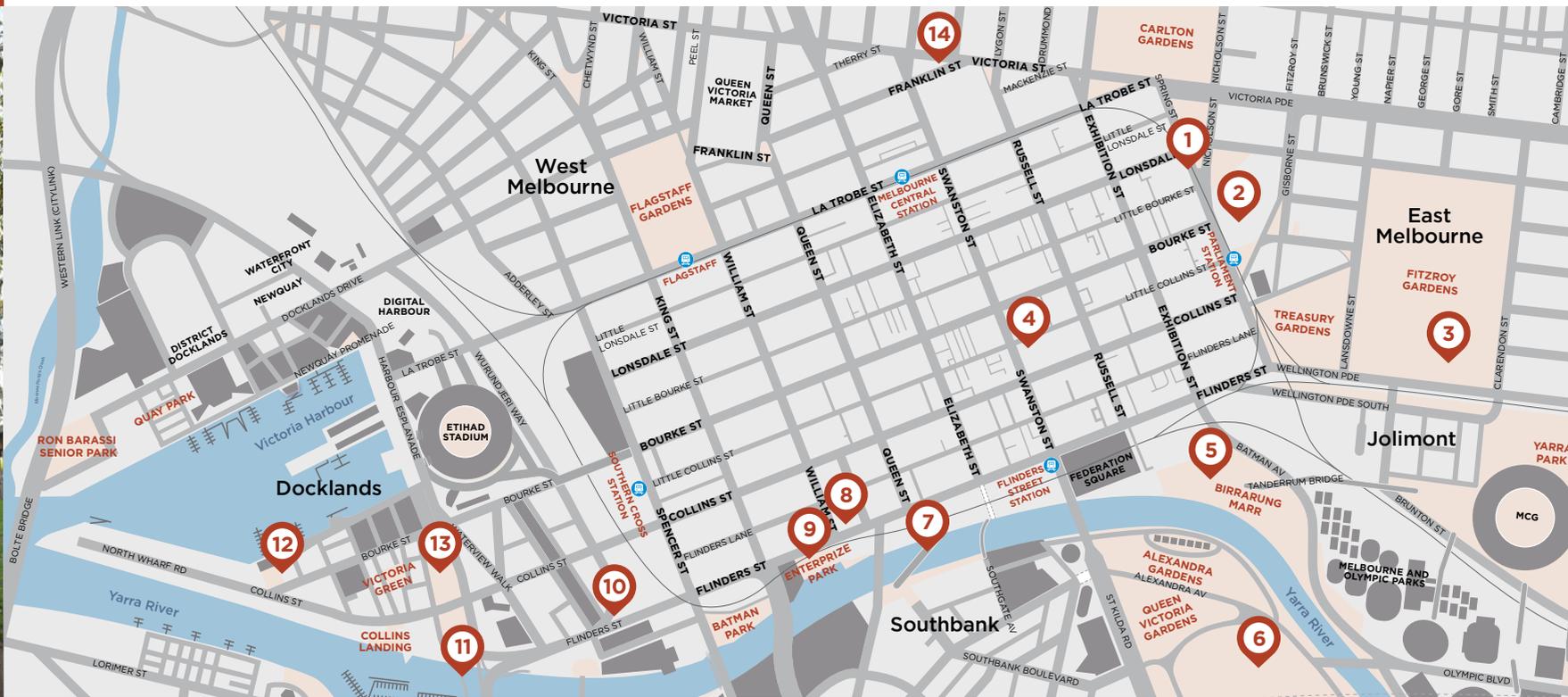
Sir Douglas and Lady Gladys Nicholls Memorial Parliament Gardens



Paving inlay Parliament House, Spring Street



Scar - A Stolen Vision Enterprise Park





A scarred tree

represents each of the five groups of the Kulin Nation. *The Eel Trap* is designed to represent both the river and the eel trap.

Aboriginal artists: *Birrarung Wilam (Common Ground)* – Vicki Couzens (Gunditjmarra and Kirrae Whurrong), Lee Darroch (Yorta Yorta) and Treahna Hamm (Yorta Yorta).

*Eel Trap* – Fiona Clarke (Kirrae Whurrong) and Ken McKeen.

### 6 Kings Domain Resting Place Linlithgow Avenue

Kings Domain Resting Place is the site of skeletal remains belonging to 38 Aboriginal people from throughout Victoria. The remains were repatriated from the Museum of Victoria in 1985. The site is marked by a granite boulder with an inscription memorial plaque. It was the first successful repatriation of Aboriginal remains in Australia.

### 7 Gayip Part of *The Travellers* installation Sandridge Bridge, Yarra River

*The Travellers* installation celebrates Aboriginal presence and the meeting of cultures through migration. One of the sculptures in the installation represents Gayip, a Woiwurrung word that describes the ceremonial meeting of different Aboriginal clans through dance and storytelling. Gayip is central to many Aboriginal social traditions such as marriage, trading and settling disputes. Nadim Karam, along with Wurundjeri artist, Mandy Nicholson, designed this particular sculpture representing the Aboriginal people of Melbourne.

### 8 Paving inlay Old Customs House, Immigration Museum, Flinders Street

In this stone and brass paving inlay, a silhouetted figure and horseshoes commemorate the race won by an Aboriginal schoolboy Peter, in 1876. The plaque was intentionally placed in contrast to the John Batman plaque, which commemorates his landing in 1835.

Aboriginal artist: Ray Thomas

### 9 Scar – A Stolen Vision Enterprise Park

The work consists of 30 carved and decorated recycled pier posts, evoking ancient shield and canoe making techniques. Each pole represents a different aspect of Aboriginal life, history or mythology and, like the trees they came from, are a testament of endurance.

Aboriginal artists: Kimba Thompson, Karen Casey, Ray Thomas, Maree Clarke, Glenn Romanis, Craig Charles, Ricardo Idagi and Treahna Hamm.

### 10 Eagle Wurundjeri Way, Docklands

Created by non-Aboriginal artist Bruce Armstrong, *Eagle* stands a proud 25 metres tall and is made of timber and aluminium. His eyes are made of glass. *Eagle* is affectionately known as 'Bunjil', the Kulin Nation's creator spirit who appeared as an eagle hawk after creating the land, the lore and its people.

### 11 Webb Bridge Docklands

This pedestrian and cycling bridge, inspired by an Aboriginal eel trap, was designed and created by architects Denton Corkel Marshall and artist Robert Owen.

### 12 Buluk Park Docklands

Buluk Park was named in 2014 to reflect the geographical heritage of the area. Buluk means 'wetlands' in the Woiwurrung language of the Wurundjeri people. Before the arrival of Europeans, the area now known as Docklands was a vibrant wetland that provided local Aboriginal people with plenty of food and resources that included

birds, eggs, small animals and reeds for basket and rope weaving.

### 13 Reed Vessel Navigation Drive, Docklands

Virginia King's *Reed Vessel* acknowledges the history of the site and embraces the themes of migration, passage and survival. The area on which it is located was once extensive tidal wetlands, which provided abundant food and spiritual connections to the area for its traditional owners. The basket-like vessel also symbolises a container in which memories are held – memories of the undeveloped site and its traditional uses, but also of the ocean journeys that have brought early settlers and later generations of migrants to these shores.

### 14 Standing by Tunnerminnerwait and Maulboyheenner Corner of Franklin and Victoria streets

This artwork commemorates the story of two incredibly significant figures in Melbourne's early history. Tunnerminnerwait and Maulboyheenner were born in Tasmania and brought to Melbourne in 1839 by George Augustus Robinson, 'Chief Protector of Aborigines' in the Port Phillip District. In 1842, they became the first people to be hanged in Melbourne after they were convicted of the murder of two whale-hunters in the Western Port area during a time of violent conflict between Aboriginal and settler populations.

Their stories touch on the establishment of Melbourne, including conflict over land and the history of crime and punishment, the treatment of Aboriginal people in Tasmania and any historical and community links between Port Phillip and Van Diemen's Land (Tasmania).

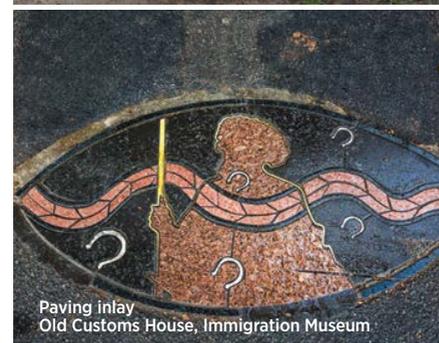
Experimental and empowering, this artwork invites you to discover how the story of Tunnerminnerwait and Maulboyheenner informs our knowledge of Aboriginal history and contested narratives of colonisation.

Artists: Brook Andrew (Wiradjuri, Ngannawal and Celtic) and Trent Walter.

Photo: Dianna Snape.



Kings Domain Resting Place  
Linlithgow Avenue



Paving inlay  
Old Customs House, Immigration Museum



Reed Vessel  
Navigation Drive, Docklands



Standing by Tunnerminnerwait and Maulboyheenner  
Corner of Franklin and Victoria streets

## PLACES TO VISIT

### Koorie Heritage Trust Yarra Building, Federation Square

The Koorie Heritage Trust protects, promotes and preserves south-east Australian Koorie (Aboriginal) history and culture. The centre advances reconciliation through education, tours, exhibitions and a gift shop that sells a diverse range of authentic Aboriginal artwork and products.

[kooorieheritagetrust.com.au](http://kooorieheritagetrust.com.au)

### Aboriginal Heritage Walk Royal Botanical Gardens, Birdwood Avenue, South Yarra

The Aboriginal Heritage Walk, set in the Royal Botanic Gardens, is a vibrant cultural experience providing an opportunity for visitors to explore traditional uses of plants for food, medicine, tools and ceremony. Discover the ancestral lands that the Royal Botanical Gardens now occupies.

Bookings are essential, call  
03 9252 2429 or visit [rbg.vic.gov.au](http://rbg.vic.gov.au)

### Bunjilaka Melbourne Museum Nicholson Street, Carlton

Learn about Victoria's unique Aboriginal cultures and celebrate the diversity of language, custom and art.

Trading hours:  
7 days a week, 10am – 5pm.  
Visit [museumvictoria.com.au/bunjilaka](http://museumvictoria.com.au/bunjilaka)

The City of Melbourne respectfully acknowledges the Traditional Owners of the land, the Boon Wurrung and Woiwurrung (Wurundjeri) people of the Kulin Nation and pays respect to their Elders, past and present.

For the Kulin Nation, Melbourne has always been an important meeting place for events of social, educational, sporting and cultural significance.

Today we are proud to say that Melbourne is a significant gathering place for all Aboriginal and Torres Strait Islander peoples.

TM/08/18

# Notes



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